



*Your local assembly, your say!*

**Blackheath Assembly  
14 January 2014  
St Matthew Academy  
7.30pm - 9.30pm**



**Meeting Notes**

<b>1</b>	<b>Welcome and Introduction to the meeting</b>
	<p>Councillor Chris Maines welcomed everyone to the meeting and introduced the agenda.</p>
<b>2</b>	<b>Blackheath Assembly's achievements in 2013</b>
	<p>Peter Smith from the assembly coordinating group spoke to the assembly. In his own words this is what was said:</p> <p>This is a report from the coordinating group, bringing you up to date with some of the assembly's achievements over the last year.</p> <p>As you know, at recent assembly meetings, we have discussed the assembly's priorities, with regards to what we feel the main local issues are and how we should be spending the money we have had made available to us from the council.</p> <p><b>Consultation</b></p> <p>In order to ensure that we are reflecting, not just the views of those able to attend these meetings, but also those of the Ward as a whole, we have also initiated consultations with residents and groups within the community.</p> <p><b>Parking</b></p> <p>One of the priorities identified in the consultation process is Parking. As a result, at the 22<sup>nd</sup> October assembly meeting we were able to put concerns raised by local residents directly to the council officers responsible. Action points raised from that meeting have led directly to a significant reduction in the £2,000 one local resident was paying for her disabled daughter's carers' parking permits.</p> <p>In this, as with all the issues raised, we did not envisage leaving it there and we were going to ask you, as the assembly, if you would agree that we should ask the Mayor and Cabinet to look at all private carers permits for disabled people that live in the community with their parents and/or carers, to try and make this universal in Blackheath and Lewisham.</p> <p>However, things have moved on and I can report that, again as a direct result of the issues raised at the Blackheath assembly, the decision has already been made and this change has now been made universal across the borough.</p> <p><b>Blackheath Showcase</b></p> <p>In March 2013, we held a "Blackheath Showcase" event at Age Exchange and library in the village. As well as showcasing the new library and revamped Age</p>

	<p>Exchange, this brought together many local groups and societies to raise awareness among local residents as to what is available for them locally.</p> <p>The event was highly successful, if a little cramped, and it is envisaged that, with the assembly's agreement, we will look to build on this over the coming years with events raising the profile of both local groups and societies, as well as the Blackheath assembly itself.</p> <p>This could be extended to include such things as a 5-a-side football tournament, to help widen the appeal of what we are doing, within the community, and help us reach as large an audience as possible.</p> <p><b>Playspace Working group</b> As you may be aware, we have formed a Playspace Working group, that, together with the assemblies priority setting process, has established the desire of many of the ward's residents for a playspace local to the village.</p> <p>The group has helped establish communication with those who want a playspace and those with real reservations to try and work together to reach compromises and solutions.</p> <p>They have also been able to identify a number of sources of funding that can be accessed once more decisions have been made and more detailed plans drawn up.</p>
<b>3</b>	<b>Assembly Fund Proposed Projects &amp; Vote</b>
	<p>Nancy Stridgen the assembly coordinator spoke to the meeting.</p> <p style="text-align: center;"><b><u>How we got to this point</u></b></p> <p><b>'What did Blackheath Say'</b> We spoke to people at the assembly meeting on 3 July 2013 and also to the wider community, asking them what we should spend money on and work to improve. Please see consultation document 'What did Blackheath Say'.</p> <p><b>22 October Meeting</b> At the 22 October assembly people ranked their top 10 project ideas from the consultation results.</p> <p><b>Co-ordinating Group</b> The co-ordinating group has looked at the results and agreed on projects to present to the assembly for the top 4 projects voted in. 2 projects were agreed not be funded for the following reasons</p> <ul style="list-style-type: none"> <li>• More wooden benches for older people along main routes Demand for social trips expressed by older peoples groups as a more popular project for older people</li> <li>• Workshops on knife crime and gun crime This can be part of the youth activities project</li> </ul>

**Projects that the coordinating group are proposing**

<b>1. Youth Activities - Wash House Youth Club &amp; Central Blackheath</b>	<b>£5,000</b>
<b>2. Blackheath Village Day</b>	<b>£2,000</b>
<b>3. Blackheath Lights</b>	<b>£4,000</b>
<b>4. Trip and promotion of activities for older people</b>	<b>£2,000</b>
<b>Total</b>	<b>£13,000</b>

£2,000 of Councillors funding will also be spent on the ward.

**Project 1. Youth Activities**

**Wash House Youth Club & Central Blackheath £5,000**

Simon Riley from the Washhouse youth club spoke to the assembly

Youth Activities was a popular suggestion from the 3 July 2013 Assembly and also by community members in Blackheath ward. This was the most popular project voted for at the 22 October assembly meeting.

The funding will allow the 'Wash House Youth Club' on the Heathside and Lethbridge Estate to re open between April and July 2014, during term time. Funding is also being sought elsewhere for holiday schemes as well as a long term funding plan.

The focus will be on the 8-15 year old age group. The activities will include arts and crafts classes, cookery, sports and educational sessions, as well as providing them with a safe environment in which to meet, make new friends and help them to raise their self-confidence and aspirations.

The funding will also allow for work with other youth groups in the ward to run a joint football tournament on Blackheath during the summer.

**Project 2. Blackheath Village Day £2,000**

Howard Shields and Sue Park from the Blackheath Society spoke to the meeting

Establishing a Blackheath Village Day was a popular suggestion from the 3 July 2013 Assembly. This was voted 2<sup>nd</sup> most popular project at the 22 October assembly meeting.

This funding is towards an event that lets the whole community enjoy a day together and helps build the strength of community relations.

The Blackheath Society will hold this funding but will set up a working group to include village traders, Blackheath Assembly and community representatives, local institutions such as Age Exchange, Blackheath Halls and Conservatoire to make best use of local resources.

For 2014, the organisation time needed means that the event would take place on Saturday the 6<sup>th</sup> of December. For 2015 the group will try and hold the event on the heath in the summer.

### **Project 3. Blackheath Christmas Lights £4,000**

Howard Shields from the Blackheath Society spoke to the meeting  
Improving the Blackheath Christmas Lights was suggestion from the 3 July 2013 Assembly. This was voted 3<sup>rd</sup> most popular project at the 22 October assembly meeting.

It is necessary to replace the Blackheath Village Christmas lights due to the state of repair of the old lights. It has been researched that due to the advances in lighting it is substantially cheaper to buy new LED lights than repair the current lights. The funding would be added to the £1,000 of Councillors discretionary funding that the society is currently holding for the lights.

Lewisham Council's contractor Skanska has also agreed to store, maintain and erect/take down annually any new lights that could be bought for the village.

### **Project 4. Trip and promotion of activities for older people**

Nancy Stridgen spoke to the meeting.

More activities and trips for older people was suggested at the 3 July Assembly and also by community members in the ward. This was voted 4<sup>th</sup> most popular project at the 22 October assembly meeting.

This project is to take local older people from Blackheath ward on two day trips during the summer period. One trip to Eastbourne and the other to Worthing by coach and to also to provide lunch in a seaside restaurant.

Members of the Darby and Joan club, Heathside and Lethbridge Luncheon club and the Friends of Age Exchange will be contacted for a joint trip.

The trips will be advertised via the Blackheath Assembly leaflet to all households in the ward, to try and attract new people to the trips and then hopefully to the weekly clubs.

It will also make those not aware of weekly groups aware of them and potentially give them the confidence to come along as they would have met people at the trip. Attending weekly clubs helps alleviate social isolation and improves the wellbeing of older people. The worker from Community Connections (Sabrina Jantuah) will also assist people to attend the trip and refer socially isolated people.

### **Voting Results**

All projects were approved.

**Project 1. Youth Activities 55 Yes 0 No**

**Project 2. Blackheath Village Day 57 Yes 3 No**

**Project 3. Blackheath Christmas Lights 51 Yes 4 No**

**Project 4. Trip and promotion of activities for older people 49 Yes 4 No**

4	<p data-bbox="256 174 938 210"><b>Community Safety Service / Policing Update</b></p> <p data-bbox="256 248 683 284"><b><u>Safer Neighbourhood Team</u></b></p> <p data-bbox="256 284 1302 320">Sergeant Ruth Wilshire and PC Gary Washington spoke to the assembly.</p> <p data-bbox="256 358 606 394"><b>Neighbourhood Watch</b></p> <p data-bbox="256 394 1439 506">It was said that there are 14 Neighbourhood Watch areas in the ward and that the Safer Neighbourhood Team are in the process of visiting coordinators and re-erecting signs.</p> <p data-bbox="256 544 539 580"><b>Road Safety Team</b></p> <p data-bbox="256 580 1439 692">It was advised that the Road Safety Team (tel 0208 314 2254) should deal with bicycles on the one way system. It was advised that PCSO's can give out fixed penalty notices for dangerous and unlawful cycling also.</p> <p data-bbox="256 730 475 766"><b>Crime Figures</b></p> <p data-bbox="256 766 1439 909">It was reported that there is a decrease in motor vehicle theft and a decrease in burglary. It is the lowest figure for some time on domestic burglary. There were 2 thefts from a person in November and 3 in December in the ward. Theft from shops has increased as have assaults and reporting's of domestic violence.</p> <p data-bbox="256 947 1439 1019">There is work with shops on CCTV connections and with the tenants and residents assisociations at Parkside and Heathside and Lethbridge.</p> <p data-bbox="256 1057 1104 1093"><b>Safer Neighbourhood Panel and Neighbourhood Watch</b></p> <p data-bbox="256 1093 1439 1236">It was advised that if anyone would like to be involved in the resident Safer Neighbourhood Panel that meets every 3 months or in Neighbourhood Watch to contact Sergeant Ruth Wilshire and the team on 07768 178292 or at <a href="mailto:blackheath.snt@met.police.uk">blackheath.snt@met.police.uk</a>.</p> <p data-bbox="256 1274 469 1310"><b>Joint Surgery</b></p> <p data-bbox="256 1310 1439 1382">The assembly was informed that there is a joint surgery with Councillors on the 6 February at Heathside and Lethbridge Community Rooms.</p> <p data-bbox="256 1420 379 1456"><b>Call 101</b></p> <p data-bbox="256 1456 1439 1527">It was advised that people should phone 101 if they want to speak to police in an non emergency situation.</p> <p data-bbox="256 1565 418 1601"><b>Questions</b></p> <p data-bbox="256 1601 1439 1673">It was advised that there have been no serious gun crime on sexual offences reported in the last few months.</p> <p data-bbox="256 1711 916 1747"><b><u>Neighbourhood Community Safety Service</u></b></p> <p data-bbox="256 1747 1439 1818">Lisa Spall from the Neighbourhood Community safety Service spoke to the meeting.</p> <p data-bbox="256 1856 1098 1892"><b>Aims of the Neighbourhood Community Safety Service</b></p> <p data-bbox="256 1892 941 1928">The Neighbourhood Community Safety Service:</p>

	<ul style="list-style-type: none"> <li>• Work with all sections of the community and our partners to improve neighbourhoods and reduce crime and anti social behaviour</li> <li>• Focus on reducing reoffending</li> <li>• Work with Local Policing Teams to improve enforcement</li> <li>• Offer community events and local surgeries to give advice about crime prevention.</li> <li>• Support victims of crime and anti social behaviour by working with our different partners</li> <li>• Develop projects and plans to focus on the Safer Lewisham Partnership's crime reduction priorities, such as domestic violence and youth crime</li> </ul> <p><b>Blackheath is in the Central Locality Team:</b>  Address      <b>23 Mercia Grove, Lewisham, SE13 6BJ</b>  Phone         <b>020 8314 7531</b>  Email         <b>communitysafety@lewisham.gov.uk</b></p> <p><b>Please note</b> These contact details should not be used for any communication that requires an emergency response. In an emergency you should dial 999.</p>
<b>5</b>	<b>Lewisham Hospital Update</b>
	<p>Joy Ellery the Director of Knowledge Governance and Communication at Lewisham and Greenwich NHS Trust spoke to the assembly.  (Full presentation on the Blackheath Assembly website)</p> <p><b>Lewisham and Greenwich NHS Trust</b>  The new organisation was launched formally on 1 October 2013. Services have not changed following the merger and patient care was not affected. The Lewisham board has taken over Greenwich NHS Trust and has doubled in size. There are high quality standards and best practices across both sites are being implemented in both hospitals now. The trust is a foundation trust and is in need currently of more local members.</p> <p><b>Training</b>  There will be behaviour and values events training for all staff who will be encouraged to challenge behaviours of staff at all levels of seniority.</p> <p><b>Strategic objectives of the new trust:</b></p> <ol style="list-style-type: none"> <li>1. Provide consistently safe, high quality, patient-focused services</li> <li>2. Create a strong, unified, sustainable and well-governed organisation</li> <li>3. Strengthen and extend effective relationships with all our partners for the benefit of local people</li> <li>4. Promote a caring workforce through good quality leadership and excellence in education</li> <li>5. Secure the future of the organisation as a clinically-led, independent, and commercially viable Foundation Trust</li> </ol> <p><b>Major Projects for 2014</b></p> <p><u>Making sure we have the right culture in the organisation</u>  We are working with staff to ensure that we work in a way which is best for</p>

patients.

#### Managing winter pressures

We have increased staffing levels and access to diagnostic tests to manage surges in demand.

#### Care Quality Commission inspection

The Care Quality Commission will be inspecting the Trust on 24 February. They will be holding “listening events” for members of the public. Work around the inspection will feed into our quality improvement strategy

#### Introducing electronic patient records

We are introducing new systems at QEH in March and at Lewisham in September 2014.

#### **Give us your views**

Local people can join us as “members”. Membership is free and we will send you regular updates on what we are doing, as well as the chance to attend events to give us your views on important issues. You can sign up on our website: [www.lewishamandgreenwich.nhs.uk](http://www.lewishamandgreenwich.nhs.uk).

In February, the Trust is being inspected by the Care Quality Commission (CQC). They will be doing “listening events” for the public to find out your experiences and views on the services we offer. As soon as the dates are announced, we will publicise them to members and on our website.

#### **Our values**

##### *Respect and Dignity*

- Respect our patients and our colleagues
- Actively engage patients, carers and staff in decision making at every level

##### *Commitment to Quality of Care*

- Provide high quality, safe and effective care
- Effective and efficient use of resources to deliver excellent patient experience
- Be open and transparent in terms of our performance

##### *Compassion*

- Put patients, their families and carers at the heart of everything we do
- Listen and respond to feedback from patients, GPs and other stakeholders

##### *Improving Lives*

- Deliver the right care, at the right place, at the right time
- Encourage innovation in all that we do

##### *Working together for patients*

- Work creatively with local partners to secure benefits for local people
- Support our staff and ensure they have access to the education, training and development opportunities they need to do their job well

##### *Everyone Counts*

- Respectful of everyone’s views

	<ul style="list-style-type: none"> <li>• Open-minded and willing to change and do things differently</li> </ul> <p><b>Performance</b> The data below relates to performance before 1 December 2013.</p> <ul style="list-style-type: none"> <li>• A&amp;E four hour wait <ul style="list-style-type: none"> <li>– Lewisham Hospital: 93.3% (Oct), 94.5% (Nov)</li> <li>– Queen Elizabeth Hospital: 88.8% (Oct), 90.5% (Nov)</li> </ul> </li> <li>• Infection control performance <ul style="list-style-type: none"> <li>– Lewisham: 0 cases of MRSA and 8 cases of C-diff</li> <li>– QEH: 0 cases of MRSA and 11 cases of C-diff</li> </ul> </li> <li>• 18 week wait target for outpatient appointments <ul style="list-style-type: none"> <li>– Lewisham: 99.2% (October), 95.2% (November)</li> <li>– QEH: 97.4% (October), 96.8% (November)</li> </ul> </li> </ul> <p><b>Questions</b></p> <p>It was answered that there is work being carried out to try and limit the number of older patients that are frequently returning to hospital, these include visits to care homes to train on infection control and pressure wound care.</p> <p>It was answered that the trust is still financially strong there was transitional funding to pay off Queen Elizabeth Hospitals debts. It is thought that the larger the trust is the better the chance of survival in the current climate.</p> <p>It was answered that Circo was not given a contract by the board because it did not represent good value for money in the trusts opinion and a public paper will be released in February with the details of that.</p>
6	<p><b>Community Connections</b> <b>Assistance for Local Older and Vulnerable People</b></p>
	<p>Sabrina Jantua from Community Connections spoke to the meeting.</p> <p>She advised that the Community Connections Project is</p> <ul style="list-style-type: none"> <li>• an 18 month preventative community development project beginning November 2013</li> <li>• open to any Lewisham residents aged over 18 wishing to improve their wellbeing and social interactions</li> <li>• aims to create sustainable links supporting users to lead fulfilling, healthy lives</li> </ul> <p>There are community development workers that</p> <ul style="list-style-type: none"> <li>• support, improve and create networks with local voluntary and charity organisations</li> <li>• develop and share information about local services and resources</li> <li>• identify gaps in services and potential areas for growth</li> </ul> <p>Also Community Support facilitators that:</p> <ul style="list-style-type: none"> <li>• identify the needs of an individual</li> <li>• encourage and support people to attend local activities and services</li> <li>• Signpost people to appropriate support within Lewisham</li> </ul>



	<p>Sabrina asked the meeting is anyone can think of someone that might benefit from help please contact: <a href="mailto:communityconnections@ageuklands.org.uk">communityconnections@ageuklands.org.uk</a> or call: 020 8314 3244</p>
<b>7.</b>	<b>Community Updates</b>
	<p><b>Playspace Working Group meeting</b>  It was advised that the PWG is being held on the 29 January at Age Exchange 7.30-9.30pm.</p> <p><b>GDCA Free Cooking Club</b>  It was advised that GDCA are offering free cooking sessions if you are interested please contact Alex on <a href="mailto:alex@gcda.org.uk">alex@gcda.org.uk</a>.</p> <p><b>Volunteers for the Blackheath Village Day</b>  It was stated that volunteers are needed for the day and could sign up via <a href="mailto:nancy.stridgen@lewisham.gov.uk">nancy.stridgen@lewisham.gov.uk</a>.</p>

There were no declarations of interest at this meeting.